

EXAMPLE OUTCOMES FOR DOMESTIC VIOLENCE PROGRAMS

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Every program needs to estimate the percentage of program participants they would expect to achieve any particular outcome. When you use an outcome, replace xx% with your own estimate. For these outcomes I have intentionally intermixed the words victims, survivors and clients because each program has their own philosophy about terms. Please use the word that best fits your own orientation.

Telephone Crisis Lines

1. XX% of victims who utilize the crisis line will find it to be helpful to them.
2. XX% of survivors will have access to information about community resources they might need in the future.
3. XX% of survivors will have access to supportive services 24 hours a day, 7 days a week.

In-Person, Brief Crisis Intervention

1. XX% of victims will have access to accurate information about the medical system, in order to make informed decisions and choices.
2. XX% of survivors will have access to accurate information about the legal system, in order to make informed decisions and choices.
3. XX% of clients will have access to accurate information about support services available in the community that they might need.
4. XX% of victims will have safety plans in place by the end of the interaction with the advocate.

Shelter

1. XX% of clients will have increased knowledge about community resources they might need in the future.
2. XX% of victims will have more ways to plan for their safety.
3. XX% of survivors will feel more hopeful about the future.
4. XX% of clients will feel less isolated.
5. XX% of survivors will know more about their options.
6. XX% of victims will feel more confident in their decision-making.
7. XX% of clients will be safe from their abuser while in the shelter.

Counseling AND Support Group Outcomes (Adults)

1. XX% of victims will find the program to be helpful to their healing process.
2. XX% of survivors will have increased understanding about the natural responses to trauma.
3. XX% of clients will have increased knowledge about community resources they might need in the future.
5. XX% of survivors will feel more hopeful about the future.
6. XX% of clients will feel less isolated.

Counseling AND Support Group Outcomes (Children)

1. XX% of children will be able to identify a safe place or person in their lives.
2. XX% of caregivers will have increased knowledge about children's common responses to witnessing domestic violence.
3. XX% of caregivers will have increased knowledge about children's common responses to experiencing domestic violence.
4. XX% of caregivers will report having more coping strategies for dealing effectively with their children's healing process.

Criminal Legal Advocacy

1. XX% of victims will have increased knowledge on the range of their legal options.
2. XX% of survivors will have increased knowledge about community resources they might need in the future.
3. XX% of victims will have more ways to plan for their safety.
4. XX% of clients going through the court process will understand their role in the court procedure.
5. XX% of survivors will understand their rights as crime victims.

Civil Legal Advocacy

1. Protection order applications will be accurately completed and filed for XX% of victims eligible for and seeking protection orders.
2. XX% of clients will have increased knowledge on the range of their legal options.
3. XX% of survivors will have increased knowledge about community resources they might need in the future.
4. XX% of victims will have more ways to plan for their safety.
5. XX% of clients will understand what protection orders can and cannot do for them.
6. XX% of survivors will understand what to do if their protection order is violated.
7. XX% of survivors will understand their rights as crime victims.

General Advocacy

1. XX% of clients will have increased knowledge about community resources they might need in the future.
2. XX% of victims will have more ways to plan for their safety.
3. XX% of survivors will feel more hopeful about the future.
4. XX% of clients will feel less isolated.
5. XX% of survivors will know more about their options.
6. XX% of victims will feel more confident in their decision-making.